

UN Key Contacts

Categories: Documentation · Exported: 2026-06-22 08:04

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Carlos's Management Chain

- **Anas Oufroukhi** — Lead, AOM DS (Carlos's direct manager)
- **Lejla** (last name TBD) — Lead of all AOM teams (DS, APP, ESA)

AOM DS Team (Carlos's team)

- Carlos R. — Application Support / DBA
- Alberto Sanz
- Giuseppe Greco
- Jose Ramon Pavía
- **Lead:** Anas Oufroukhi

AOM APP Team

- **Sandra De Togni** — Application Support Technician

AOM ESA Team

- **Lead:** Ramon Aracil
- Stijn Cumps
- Vicent Sornosa

Zeeshan's Team (GIS/Maps)

- **Zeeshan Khan** (lead) — PM for GIS/Maps applications (OSM, UA Maps, etc.)
- Antonio Carrozzo
- Francis Mugambi
- Fulvio Nigrisoli

Unite Aware Team

- **Lead:** Francisco Rubio
- Danton Ceballos
- Eladio Perez
- Jesus Piera
- Santiago Romero

ESB Dev Team

- **Lead:** Baha Al Attia
- Saurav Datta
- Siva Pokuri
- (Netscaler contacts: Francisco Jose Vano Reig, Ignacio Azagra Miralles, Raoul Amodio)

BDS NCC

- **Giuseppe Ricco** — BDS NCC Supervisor
- Carmine De Marco — uses mini PCs (not VDI) for troubleshooting

Security

- **Antonio Candelaria** — Security team, handles FW rule approvals

External / Other

- **Valeria Matveeva** — role TBD, asked about MIN-MNAPP-53 on UA MediaNet dashboard
- **Mario** — requesting data/backups as part of Handover 2026 (full name/role TBD)
- **Diego Gonzalez Ferreiro** — Senior decision-maker for most supported apps. Approves broadcasts, emergency changes, DB backups. High-level authority.
- **Andrea** — involved in RDM file review (full name/role TBD)